

Your journey to success starts here

INTERNATIONAL
WELCOME GUIDE
2017/2018

senecacollege.ca/international

Seneca

A message from Seneca's President

Congratulations on your Offer of Admission and welcome to Seneca College.

We're delighted and proud that you've chosen to study here. Seneca opens the door to a world of possibilities. Whether you're preparing for a career or further education, our degree, post-graduate, diploma, and certificate programs are designed to help you meet your goals.

This guide contains important information that will make your start at Seneca easier and help prepare you for your studies. Inside, you'll find the steps you can follow to confirm your admission to Seneca, information on key dates, and contact information for any questions. Plus, you'll get an idea of the range of services, supports, and resources available to you that all have one objective - your success.

I hope you'll join us at a Program Spotlight to find out more about your program, meet our faculty and staff, and learn more about the Seneca experience. For details, see senecacollege.ca/visitus.

It's a great time to be at Seneca, and we look forward to seeing you on campus soon.



David Agnew
Seneca President





Visit the Seneca International website for information at: senecacollege.ca/international

Find our forms at: senecacollege.ca/international-downloads

Five easy steps for a great start at Seneca

CONTACT US:

Email: internationaladmissions@senecacollege.ca

Visit: senecacollege.ca/international-contact



Step 1

Pay Your Fees

Make sure your Seneca ID number (found on your Offer of Admission Letter) is quoted on any form of payment you send to the college.

For fee payment methods, visit: senecacollege.ca/international/fees

Step 2

Apply For Your Study Permit

To apply for your Study Permit, visit the Citizenship and Immigration Canada website at: cic.gc.ca

Step 3

Apply For Residence or Off-Campus Housing Assistance

See Page 5
Residence: senecarez.ca

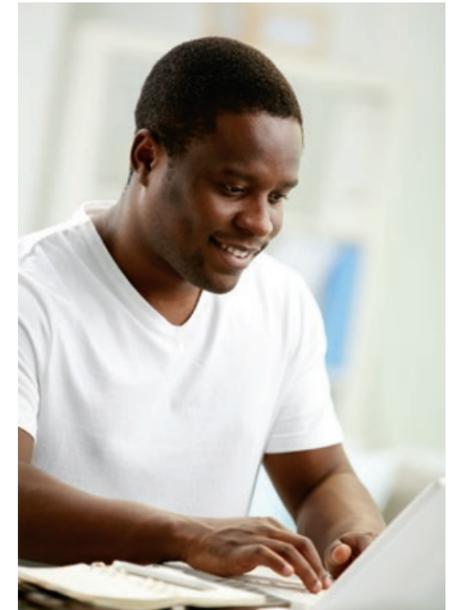
Off-Campus: senecacollege.ca/international-housing

Visit senecacollege.ca/registrar/dates for information on all critical dates, including semester start/end dates, fee due dates and program specific dates.

 facebook.com/studyatsenecacollege

 twitter.com/studyatseneca

 instagram.com/seneca_international



Step 4

Book Your Skills Assessment

As a new Seneca student, you may be required to write the Skills Assessment, even if you have already written a pre-admissions test. The Skills Assessment is a tool to determine your academic placement in English and/or mathematics. We use the results of this assessment to prepare your timetable. Students accepted into a graduate certificate program do not need to complete this assessment. While there is no assessment fee, if you do not write the assessment on time, you may incur a \$30 late fee.

If you require academic accommodations related to a disability, please see a counsellor prior to arranging the Skills Assessment test. To speak to a counsellor, call: **416.491.5050 ext. 22900**.

To book a test, visit: senecacollege.ca/testcentre or call **416.491.5050 ext. 26868**.

Practice tests, workshop schedules and study guides are available online through the test centre link above.

Questions? skills.assessment@senecacollege.ca

Step 5

Check If You Are Eligible For a Transfer Credit

If you have a college or university level subject similar to a Seneca subject, you may be eligible to apply for a Transfer Credit at Seneca. To apply, you must submit a Transfer Credit form along with a transcript and subject outlines from your previous school.

A comprehensive assessment of international documents may be required. Please contact the International Admissions Office for additional information.

Download our Transfer Credit/Advanced Standing form at: senecacollege.ca/registrar/forms

Refund Policy

If you have not received a decision on your study permit application, or are unable to attend classes by the program start date shown on your offer letter, you must notify the International Admissions Office before the 10th day of the semester in writing in order to be eligible for a refund.

View our refund policy online at: senecacollege.ca/international-refund

Now you're ready to begin

Policies & Procedures

For all our policies and procedures, please see: senecacollege.ca/admissions-policy



GET TO KNOW YOUR CAMPUS AND THE CITY OF TORONTO WHILE YOU MAKE NEW FRIENDS THROUGH OUR MONTHLY ACTIVITIES



Prepare For Your Arrival

Your First Day at Seneca

Each semester, International Student Services provides a week of orientation sessions, seminars and activities to help our arriving students feel at home and become familiar with their new environment.

Orientation week includes ELI testing, start up assistance, get-togethers and tours of the campus.

See our pre-arrival and arrival checklists at: senecacollege.ca/international-arrival

Activities & Trips

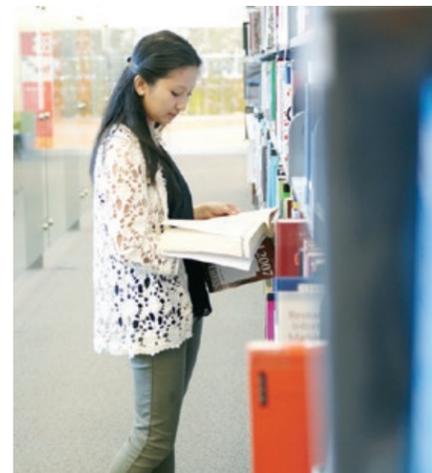
Seneca's International Student Services plans monthly activities. Visit the website below to view our events calendar.

For information on international student activities, visit: senecacollege.ca/international-activities

Orientation

All ELI students must attend a mandatory ELI orientation. It is recommended that non-ELI students attend our standard orientation with a dedicated session on international students.

senecacollege.ca/international-orientation



Scholarships

See our international student scholarships and how to apply at: senecacollege.ca/international-scholarships



NEW & IMPROVED HIGH-SPEED, WI-FI INTERNET ACCESS NOW AVAILABLE

BE PART OF THE GREAT SENECA COMMUNITY BY LIVING ON-CAMPUS OR CLOSE TO CAMPUS



Residence

More than just a place to sleep, residence provides you with the opportunity to build friendships, gain your independence, get in on the action and experience life on campus. There's always something going on in residence!

Residence is here to make your transition to independent living smooth and enjoyable. The Residence Life team will work hand-in-hand with you by providing academic support, skill building and social programming. After you have attended Orientation, competed in the RezCup Challenge and participated in the many off-campus events, you will agree: residence was one of the most memorable and rewarding times of your life!

Newnham Campus

Available to students studying at all four campuses.
416.491.8811 ext. 5000

To book a tour of the Newnham Residence, please contact: housing@senecarez.ca

King Campus

Available to King Campus students.
905.833.1650 ext. 5000

To book a tour of the King Residence, please contact: info.king@senecarez.ca

Visit senecarez.ca for more information or to reserve your guaranteed spot now! Guaranteed residence terms and conditions are available online.



Off-Campus Housing

Homestay

The Homestay program links international students with people in the community who wish to offer a safe, welcoming "home away from home". Homestay may include different meal options.

Room in a House

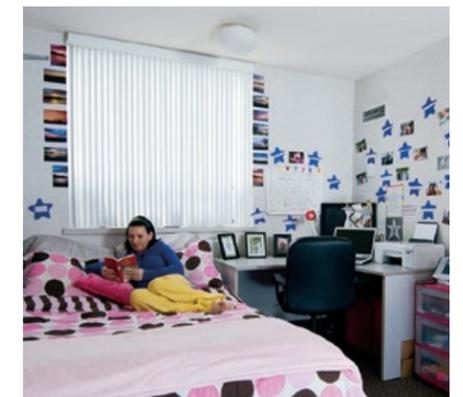
Like Homestay, Room in a House allows international students to stay with a local family. However, the student is responsible for his/her own meals.

To apply for housing, visit: senecacollege.ca/international-housing

Airport Pick-Up

Seneca provides free airport pick-up to all Seneca International students arriving in Toronto for their first semester of study.

To apply for airport pick-up, complete an online form at: senecacollege.ca/international-airportpickup





SENECA HAS A **LONG AND PROUD TRADITION OF SPORTING EXCELLENCE** OFFERING THE VERY BEST IN VARSITY AND RECREATIONAL PROGRAMS



THE SENECA STING IS THE **MOST DECORATED ATHLETIC PROGRAM** IN THE HISTORY OF THE ONTARIO COLLEGES ATHLETIC ASSOCIATION (OCAA) HAVING WON 457 MEDALS - 188 GOLD, 162 SILVER AND 107 BRONZE

Seneca offers you lots of ways to get your fitness fix with gyms located at our four main campuses, 16 men's and women's varsity and intramural sports teams and various recreational activities.

Learn more about the programs and services we have to offer: senecasting.ca

Connect with the Seneca Sting:

facebook.com/SenecaSting

twitter.com/senecasting



For information on shuttle, parking and Zipcar services, visit: senecacollege.ca/transportation



Services to make life at Seneca easier



Zipcar

Zipcar, the popular car-sharing service, is now offered at Seneca. The cost-effective and convenient transportation option is available at Newnham campus, 24 hours a day, seven days a week. All students and employees age 21 and over, who have a valid driver's licence, can take advantage of this service.

The annual membership fee is \$20 for first year students and \$25 after that. There is also a hourly fee (which includes the rental, insurance and gas) that varies depending on the vehicle and time of day. The membership fee also entitles users to park for free at designated Newnham campus spots.

Campus Shuttle Service

The Campus Shuttle provides transportation for students and employees between King, Markham, Newnham and Seneca@York campuses on weekdays.

Parking

Parking spaces are available for daily parking at all major campuses. Students are encouraged to walk, use public transportation or carpool whenever possible to save money and reduce greenhouse gas emissions.

For more information, visit: senecacollege.ca/parking

Food Service

Cafeterias are located at Newnham, Seneca@York, Markham and King campus. Meal plan memberships are available for purchase at all cafeterias. They are accepted at all Seneca College Tim Hortons, Pizza Pizza, Starbucks, Subway and Manchu Wok locations, and the Seneca College Residence cafeteria.

Find out more at: senecacollege.ca/mealplan

Health Insurance

All international students have mandatory health insurance covered in their tuition fee.

To learn more, visit: senecacollege.ca/international-insurance

Security

College Security is responsible for the safety of occupants, the protection of college assets and the enforcement of various college policies. Security is provided at all four main campuses, 24 hours a day, seven days a week.

Security officers respond to safety and security threats, investigate incidents, provide first aid, manage access control, provide general information and control keys. At some locations, College Security is available to escort students or staff to their vehicle or bus stop.

For added safety, emergency telephones are located at several campuses. These phones are directly linked to College Security. Surveillance cameras are in place at various locations at most campuses.

416.491.5050 ext. 22565



FROM SUPPORTS AND RESOURCES, TO OPPORTUNITIES TO GET INVOLVED ON-CAMPUS, **SENECA WORKS TO ENSURE YOU'LL GET THE MOST OUT OF COLLEGE**

Student Services

Student Services offers a variety of programs to help you create your unique student experience. We also help you to navigate the campus and the many resources available.

Visit the International Student Services website at: senecacollege.ca/international-services

Or the Student Services website at: senecacollege.ca/student

Degree and Credit Transfer

The Degree and Credit Transfer Office at Seneca is available to advise you on continuing your education after Seneca. They will guide you as you research your options, verify requirements and assist you with the application process. Seneca has a wide variety of transfer agreements and educational pathways to other postsecondary institutions, both in Canada and abroad.

For more information, please visit: senecacollege.ca/degreetransfer

Seneca Student Federation

The Seneca Student Federation Incorporated (SSF Inc.) is your student government representative at Seneca College. The mandate of the SSF Inc. is to provide services, activities and a wide variety of programs that meet the needs of Seneca students, and to represent the needs and concerns of students to the college's administration.

Connect with your student federation at: ssfinc.ca



Career Services

Career Services provides a broad range of job search and employment services and resources for Seneca students seeking full-time, part-time or seasonal employment. To connect students with employers, Career Services hosts career events and workshops, including job fairs, employer information sessions and on-campus recruitment visits. Our career co-ordinators offer individual advisement to students on resume and cover letter writing, interview preparation and job search skills.

For more information visit: senecacollege.ca/careerservices



First Peoples

All Aboriginal, Metis and Inuit students are welcome at the First Peoples @ Seneca office. Support includes mentoring, Elder programs, cultural events, speaker series, funding/sponsorship assistance, and cultural sensitive counselling. All Seneca students are welcome to learn about Aboriginal traditions and culture.

For more information, please visit: senecacollege.ca/student/first-peoples

Counselling & Accessibility Services

Seneca's professional counsellors help students deal with personal counselling issues, academic accommodations and career counselling. All students have access to confidential consultation. There are also qualified staff to address the needs of those with learning, visual, hearing or physical disabilities, psychiatric impairment or mental health concerns. The team includes Counsellors, Assistive Technologists, Learning Strategists and Admin Support Staff.

Visit our website for more information: senecacollege.ca/counselling

Summer Transition Program

If you have been accepted to a program at Seneca College and have an identified learning disability, you can apply to attend the Summer Transition Program. The Summer Transition Program (STP) is funded by the Ministry of Training, Colleges and Universities and supported by various departments at Seneca College.

STP is a four-day, in-residence program designed to assist students with identified learning disabilities to make the transition to post-secondary education.

For information or an application form, visit the counselling link senecacollege.ca/counselling

THE SENECA ONECARD IS A CHIP-ENABLED CARD THAT MAKES LIFE ON-CAMPUS EASIER

Get Technical Help

All Seneca College students are provided with a college email account and have access to SeneNet (wired and wireless connectivity). Application software varies by campus and is based on “campus specific” requirements. Support is provided for inquiries such as using College email, wireless connectivity, access to My.Seneca (the college’s Portal and Learning Management System), ResNet support, Seneca Student Centre (timetable system and more), troubleshooting hardware and software issues, etc.

For more information:
servicedesk@senecacollege.ca
 416.491.5050 ext. 22129



OneCard Services

Seneca’s chip-enabled OneCard serves as the official Seneca photo identification card for students. It allows parking permit holders to gain access to Seneca operated parking lots at Markham, King and Newnham campuses and allows cardholders, by depositing funds into their OneCard account online, to pay for purchases of food, printing, parking and other select services at participating locations at Seneca campuses. The OneCard is PIN protected to provide OneCard holders greater financial security.

The Seneca OneCard is a chip-enabled card that makes life on-campus easier. Find out more: senecacollege.ca/onecard

Libraries

Seneca Libraries support the academic needs of students, faculty and staff by offering research instruction, facilitating access to scholarly resources and enabling collaborative work by providing group-study spaces.

Through the library website, the college community has access to over 174 databases, an online stock photo collection (for student assignments), 28,000+ streaming educational and instruction videos, research tutorials, online course readings, 193,000+ eBooks and over 75 different research guides, all of which are available online, 24/7. The library also provides multi-media and print resources that support all programs of study.

Seneca Libraries staff offer assistance through our AskUs FAQ database at students.libanswers.com where a real-time chat reference service is also available.



Students are encouraged to take advantage of our resources and services to further their academic endeavours.

For library hours and additional information, visit: library.senecacollege.ca

Bookstore

Seneca College bookstores are located at all four main campuses. Textbooks and supplies can also be ordered through the bookstore website: bkstr.com/senecacollegestore/home

EXTENSIVE LIBRARIES, COMPUTING COMMONS, AND TECHNICAL SERVICES - IT’S ALL RIGHT HERE



Computing Commons

Computing resources are for current Seneca College students and authentication “login” is required for access. Printing (charge applies) and scanning (no charge) services are offered at all campuses.

Newnham Campus

- 380 general use PCs and 60 in-lab PCs
- 8 PCs at the Learning Centre
- Supports King & Newnham Campus Residence network connections

Seneca@York

- 220 general use PCs and 41 in-lab PCs
- 27 wired study carrels (for student notebooks equipped with an Ethernet card)
- 40 MACs (G5s)
- 6 PCs in the study rooms
- Photocopiers (charge applies)

Markham

- 155 general use PCs
- 5 MACs (G5s)

King

- 92 general use PCs

For information on IT services and Seneca’s Computing Commons hours, visit: senecacollege.ca/its

INTERNATIONAL
ADMISSIONS OFFICE:

1750 Finch Avenue East
Toronto, ON
M2J 2X6 Canada

416.491.5050 ext. 22364
internationaladmissions@
senecacollege.ca

or visit:
senecacollege.ca/international



Seneca